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Title : Klia2 Records big jump in traffic

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## Over 200,000 travellers in two days

**PETALING JAYA:** KLIA2 recorded close to 160,000 passengers on more than 900 flights, the biggest peak in traffic movement since the airport opened on May 2.

Malaysia Airports Holdings Bhd (MAHB) said the peak which occurred on Monday and Wesak Day was a good indicator of the healthy traffic performance by airlines operating at the new airport.

"The holidays and the varied promotions by the airlines led to an exceptionally high number of passengers and visitors at KLIA2. Over the last two days, more than 200,000 people were at KLIA2 and gateway@KLIA2.

"This is also consistent with MAHB's expectations of reaching 24 million passengers within the first 12 months of operations at KLIA2," MAHB said in a statement yesterday.

MAHB said that it had also observed stable and very good performance from the flight and airport operations.

"On-time-performance records show that 88% of arrival bags were delivered within 15 minutes of arrival and in all cases the last bag was delivered below 45 minutes of arrival.

"The aerobridges docking was all on time with 98% of the aerobridges docked within

two minutes of the aircraft being parked at gate.

"The allocation of the bays and gates has also improved significantly to being just nine bay changes on Tuesday and no bay changes up till noon today (yesterday)," it said.

MAHB noted that the commercial offerings at the KLIA2 terminal continued to be improved with 105 commercial outlets opened now for the public's enjoyment.

The company also seeks the public's co-operation in ensuring that the new facilities are kept clean and in good working order.

"The facilities were heavily used and the airport operations team and the service contractors were working extra hard to ensure that the facilities were in good order, especially on overall cleanliness and trolley management.

"We are looking at new initiatives such as to install the Customer Realtime Feedback System in the toilets for the public to report issues pertaining to cleanliness and breakdowns and to help us to respond more quickly. We have also been able to receive and respond to public feedback via social media on such issues, which we have found useful," MAHB said.

To : Distribution List  
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*\*\*For staff information and update*